PetVantageRx Terms

Updated: June 24, 2026

1. Subscription

Cancellation. You may cancel your PetVantageRx Subscription by visiting www.petvantagerx.com and logging into your PetVantageRx Pet Parent account. All you need to do is select "Cancel Subscription" and submit. Your subscription will be cancelled immediately. PetVantageRx does not prorate and there are no refunds for PetVantageRx Subscription fees paid, except as expressly provided in these Terms. If you cancel, you can continue to use PetVantageRx Subscription benefits until the end of your paid term.

Auto-Renewal. YOU MAY SELECT EITHER A ONE-MONTH OR A ONE-YEAR PETVANTAGERX SUBSCRIPTION TERM ("TERM"). YOU WILL BE CHARGED IMMEDIATELY FOR THE INITIAL TERM. FOLLOWING THE INITIAL TERM, YOUR PETVANTAGERX SUBSCRIPTION WILL AUTOMATICALLY RENEW, AND WE WILL CHARGE ANY CREDIT OR DEBIT CARD WE HAVE ON FILE FOR YOU FOR AN ADDITIONAL TERM AT THE FEE THEN IN EFFECT PLUS ANY APPLICABLE TAXES ON A RECURRING BASIS WITHOUT FURTHER NOTICE TO YOU (EXCEPT TO THE EXTENT THAT NOTICE IS REQUIRED BY APPLICABLE LAW) UNLESS AND UNTIL YOU NOTIFY PETVANTAGERX OF YOUR DESIRE TO CANCEL YOUR PETVANTAGERX SUBSCRIPTION BY FOLLOWING THE PETVANTAGERX SUBSCRIPTION CANCELLATION PROCESS DESCRIBED IN THE PARAGRAPHS ABOVE. To avoid being charged for a new term, you must cancel your subscription before the end of the current term. If you cancel, you can continue to use PetVantageRx benefits until the end of your term.

Other Limitations. We reserve the right to accept or refuse PetVantageRx Subscriptions at our discretion. You may not transfer or assign your PetVantageRx account or any PetVantageRx benefits. PetVantageRx members are not permitted to purchase products for the purpose of resale, rental, or delivery to their customers or potential customers using PetVantageRx benefits. From time to time, PetVantageRx may choose in its sole discretion to add or remove PetVantageRx benefits.

Fees. The fees for PetVantageRx are stated in the subscription sign up process. From time to time, we may offer different terms and the fees for PetVantageRx may vary. The PetVantageRx Subscription fee is non-refundable except as expressly set forth in these Terms. Sales, excise or other similar taxes may apply to the PetVantageRx Subscription fee. If all credit or debit cards we have on file for you are declined for payment of the applicable fee, your PetVantageRx Subscription will be automatically canceled and benefits will end. You may have the ability to sign up for PetVantageRx thereafter through your PetVantageRx account. Your new term will be based on the date that you sign up.

Terms and Conditions Changes. We may at our discretion change these PetVantageRx Subscription terms or benefits or any aspect of PetVantageRx that is not material, without notice or liability to you. If any change to these Terms is found invalid, void, or for any reason unenforceable, that change is

severable and does not affect the validity and enforceability of any remaining changes or conditions. YOUR CONTINUED ENROLLMENT AFTER WE CHANGE THESE TERMS CONSTITUTES YOUR ACCEPTANCE OF THESE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES, YOU MUST CANCEL YOUR SUBSCRIPTION.

Termination by Us. We may terminate your Subscription or participation in PetVantageRx at our discretion without notice or liability to you. If we do so, we will give you a full refund for any term that has not yet expired. However, we will not give any refund for termination related to conduct that we determine, at our discretion, violates these Terms or any applicable law, involves fraud or misuse of the Subscription or participation in PetVantageRx Subscription or is harmful to our interests or another user.

2. Use Limitations

Discount Codes. Discount codes provided by our Participating Pet Pharmacy Partners may only be used by the Subscribed Pet Parent or someone in your immediate family care for your pet(s). The transfer of Coupon codes is strictly prohibited. In order for your Discount Code to work properly at Participating Pet Pharmacies, you must be logged into your PetVantageRx account in which our process will transfer you to the product for purchase. You may shop for additional products once transferred to a partner site. Your Discount Code will not work if you go to a partner site directly.

3. The Participating Retail Pharmacy Network

Network. PetVantageRx is not a pharmacy, however PetVantageRx does provide access to discounted veterinary medications that are identical to those you would obtain through your veterinarian. For mail-order or online purchases, we partner with premier high quality pet pharmacies to fulfill your order. Many of the prescription medications ordered for your pet are the same ones taken by people and may be available through our pharmacy partners.

4. Product and Services Information

Products. The PetVantageRx Program provides access to purchase medications that are required by law to be prescribed by a licensed veterinarian, in addition to products that do not require prescriptions. PetVantageRx cannot provide a prescription medication through the PetVantageRx Subscription without a valid prescription from your pet's veterinarian.